



## Subject: ProVest Achieves NCBA Vendor Certification

### **ProVest: Stable. Sound. Secure. And now certified by the NCBA.**

ProVest is committed to client performance and compliance. To demonstrate our commitment, we underwent a rigorous National Creditors Bar Association (NCBA) Subcontractor Oversight Program review. **ProVest is now an NCBA certified vendor.**

Whether you are an NCBA member or not, this recognition gives you confidence that ProVest meets stringent security and internal process controls based on an intensive independent third-party review.

### **What does NCBA Certification Encompass?**

NCBA launched its Subcontractor Oversight Program to provide members confidence that certified vendors are thoroughly vetted and meet the industry's highest standards. An independent auditor led an intensive review of our systems and processes to ensure compliance and best practices. Areas inspected include Contracts, Human Resources, Information Security, Customer Contact (Phone Calls), Physical/Environmental Security, Incident Reporting, Business Continuity, and Disaster Recovery and Insurance.

For more than 30 years, ProVest has been dedicated to client excellence, upholding the highest standards in the legal industry, with security and compliance at the forefront. It would be our privilege to support your process serving needs. Please let me know if you have questions and how we can assist your firm.

In Partnership and Service,

Joel Rosenthal

VP Head of Credit Collections Business Development & Client Relations

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### **NATIONWIDE PROVIDER: Offices and Core States Include:**

**Alabama | Arkansas | Arizona | California | Colorado | Delaware | Florida | Georgia | Hawaii | Illinois | Indiana | Kansas | Louisiana | Maryland | Massachusetts | Michigan | Minnesota | Missouri | Mississippi | Nevada NV PILB lic #2394C | New Jersey | New Mexico | New York | Ohio | Oklahoma | Oregon | Pennsylvania | Puerto Rico | South Carolina | Tennessee | Texas | Washington | Washington, D.C. | Wisconsin | Wyoming**